

From: MADDY  
 To: Jesse  
 Thank you for choosing Auto Europe.



39 COMMERCIAL STREET  
 P.O. BOX 7006  
 PORTLAND, MAINE 04112-7006  
 TEL: (207) 842-2000  
 FAX: (207) 842-2222  
 RESERVATIONS:  
 1-800-223-5555

Jesse  
 ITALIAN VISITS  
 3755 6TH AVENUE WEST  
 VANCOUVER BC V6R 1T9 CA

WILLIAM DAHLBERG  
 Passengers: 2  
 VISA xxxxxxxxxxxx2746

<b>Voucher Number</b>		<b>CA718569-7</b>	<b>Op#</b>	<b>895451626</b>	259
IDMR Basic Rental with Insurances, CDW, THP Fiat Croma or similar Intermediate 4 Door Car Manual With A/C		Rental Period Up to 2 days incl. sales tax Rate Code: 42277026 Business Account: 68921510	CAD		
			Base Rate	377.40	
			Less Discount Of	.00	
			Special Charges	.00	
			Return Fee	.00	
			<b>Adjusted Total</b>	<b>377.40</b>	
			Required Payment	377.40	
			Paid As Of 30-Apr-2011	377.40	
			Balance Due	.00	
Comments:::					
Pick-up location IT VCEC01 16-May-11 12:00 PM W100	EUROPCAR VENICE DOWNTOWN OFFICE 496-H PIAZZALE ROMA *IKC* Tel: 39 041 5238616 Fax: 39 041 5237357		Drop-off location IT MILC10 18-May-11 12:00 PM	EUROPCAR MILAN DOWNTOWN LORENTEGG VIA ARETUSA, 30 Tel: 39 02 405594 Fax: 39 02 405594	

### Terms and Conditions

Auto Europe has arranged your rental with the car rental company shown on the voucher after your payment of the services. Auto Europe is independent, not an agent for any particular car rental company. This voucher confirms your reservation with the rental company. The voucher is not a rental agreement. When you pick up the vehicle, you must sign a rental agreement provided by the rental company and subject to local laws. Additional fees may apply for rental service beyond hours of operation. All car rates are guaranteed in Canadian Dollars, all local fees are billed in local currency.

#### [YOUR RENTAL INCLUDES]

- \* 20% Sales tax as of Booking Date: 22-Apr-2011
- \* Airport surcharge will be applied to any optional items or services purchased locally.
- \* Unlimited mileage and fire insurance. Liability Insurance for injuries or damages to persons or things outside the vehicle.
- \* Rental includes Collision Damage coverage Rental limits potential vehicle damage liability to the deductible of EUR 250.00.
- \* Rental includes Theft Protection for the vehicle Rental limits potential vehicle loss liability to deductible of EUR 400.00.
- \* Location surcharge for rentals commencing at an airport or railstation location.

#### [RENTAL DOES NOT INCLUDE]

- \* Gasoline or Diesel. Client is advised to return the vehicle with a full fuel tank and to retain copies of receipts. Exception: Pre-paid fuel option, in which case, vehicle should be returned as empty as possible (no refund for unused fuel).
- \* In case of traffic violations, the local supplier will charge the customer's credit card an administration fee of approx. €36.00 incl. VAT, per fine. The local authorities will then contact the renter directly for payment of the fine.
- \* In the event that the rental car is involved in an accident (single & third party) or is stolen, an administration fee of approx. €60 will apply in addition to the excess. This is non refundable.
- \* Insurance coverage for personal injuries to driver. Optional coverage may be offered locally for an additional fee.
- \* Road tax of approximately €3.50 per day, with a maximum charge of 20 days. \* Local toll, highway fees, or travel stickers which may be required by local authorities.

#### [GENERAL TERMS]

- \* Auto Europe does not provide insurance. Coverage is provided by the rental company as indicated. Additional coverage may be available for purchase from the rental company. Insurance does not provide coverage for damage to windows, tires, roof, underside or interior of the vehicle.
  - \* The local supplier will require a security deposit to be blocked on the primary drivers credit card for the duration of the rental. Contact Auto Europe for exceptions. Drivers license must be held for a minimum of 2 years (some exceptions may apply).
  - \* An International Drivers license is strongly recommended. Auto Europe can help you obtain one.
  - \* Optional equipment is on request for an additional fee. Applicable one way fees are estimates only & may change without notice. \*\*\* TOLL-FREE NUMBER FROM ITALY 00-800-223-5555-5 \*\*\*
  - \* Reservations may be extended without penalty by contacting Auto Europe anytime before the expiration of the rental period.
  - \* There will be no refund for unused days.
  - \* Deliveries/Collections are available on a request basis only, for an additional fee. \* The rental invoice may only show the balance due on delivery. This assures that you will not pay unnecessary surcharges. Auto Europe strongly advises client to check if car is DIESEL or REGULAR GASOLINE at pick up.
  - \* Additional drivers sign on & pay locally. Minimum driver age 21.
  - \* Auto Europe strongly advises client to check if car is DIESEL or REGULAR GASOLINE at pick up.
  - \* 5, 6 & 7 day rentals constitute a weekly rate, any rental duration longer or shorter than 5-7 days is calculated on a daily basis.
  - \* Cars are not permitted to travel into Eastern Europe or any African country (i.e. Morocco, Algeria, Tunisia, etc.). Vehicles are not permitted to travel on ferries and/or to island locations without pre-approval from Auto Europe
  - \* While you can use a debit card to pay for your reservation through Auto Europe, cash deposits, Maestro, Switch and debit cards are rarely accepted locally, so please be sure to check with our agents at time of reservation if you require this facility.
  - \* If paid by credit card, the local supplier may ask you to present the credit card used as payment to Auto Europe for identification purposes. The last 4 digits of the credit card used as payment are shown above.
  - \* All rentals are based on 24 hour periods with a 1 day minimum rental, a full day is charged for any portion of a day that the vehicle is used. Drivers age 21-24 will incur a young driver fee locally.
- [HOURS OF OPERATION] [Regular]  
 [Holiday] \* OPEN Mondays-Fridays 8:30 AM-6:30 PM \* OPEN Saturdays-Sundays 8:30 AM-1:00 PM